

eDeneb Cloud Acceptable Use Policy (AUP)

Your eDeneb services may be suspended or terminated for violation of this AUP in accordance with the eDeneb Cloud Terms of Service. Capitalized terms used in this AUP shall have the meaning given in the Terms of Service. Inquiries regarding this policy should be directed to denebsoftware@att.net.

Abuse

You may not use the Deneb Cloud's network or Services to engage in, foster, or promote illegal, abusive, or irresponsible behavior, including:

- Use of an Internet account or computer without the owner's authorization;
- Collecting or using email addresses, screen names or other identifiers without the consent of the person identified (including, without limitation, phishing, Internet scamming, password robbery, spidering, and harvesting);
- Collecting or using information without the consent of the owner of the information;
- Use of any false, misleading, or deceptive TCP-IP packet header information in an email or a newsgroup posting;
- Use of the service to distribute software that covertly gathers information about a user or covertly transmits information about the user;
- Use of the service for distribution of advertisement delivery software unless: (i) the user affirmatively consents to the download and installation of such software based on a clear and conspicuous notice of the nature of the software, and (ii) the software is easily removable by use of standard tools for such purpose included on major operating systems; (such as Microsoft's "ad/remove" tool); or
- Any conduct that is likely to result in retaliation against the Deneb Cloud network or website, or Deneb's employees, officers or other agents, including engaging in behavior that results in any server being the target of a denial of service attack (DoS).

Excessive Use of System Resources

You may not use any shared system provided by Deneb in a way that unnecessarily interferes with the normal operation of the shared system, or that consumes a disproportionate share of the resources of the system. You agree that we may quarantine or delete any data stored on a shared system if the data is infected with a virus, or is otherwise corrupted, and has the potential to infect or corrupt the system or other customers' data that is stored on the same system.

Vulnerability Testing

You may not attempt to probe, scan, penetrate or test the vulnerability of a Deneb Cloud system or network or to breach the Deneb Cloud's security or authentication measures, whether by passive or intrusive techniques, without Deneb's express written consent.

Offensive Content

You may not publish, transmit or store on or via the Deneb Cloud's network and equipment any content or links to any content that the Deneb Cloud reasonably believes:

- Constitutes, depicts, fosters, promotes or relates in any manner to child pornography, bestiality, or non-consensual sex acts;

- is excessively violent, incites violence, threatens violence or contains harassing content or hate speech;
- is unfair or deceptive under the consumer protection laws of any jurisdiction, including chain letters and pyramid schemes;
- is defamatory or violates a person's privacy;
- creates a risk to a person's safety or health, creates a risk to public safety or health, compromises national security or interferes with a investigation by law enforcement;
- improperly exposes trade secrets or other confidential or proprietary information of another person;
- is intended to assist others in defeating technical copyright protections;
- infringes on another person's copyright, trade or service mark, patent or other property right;
- promotes illegal drugs, violates export control laws, relates to illegal gambling or illegal arms trafficking;
- is otherwise illegal or solicits conduct that is illegal under laws applicable to you or to the Deneb Cloud; or
- is otherwise malicious, fraudulent or may result in retaliation against the Deneb Cloud by offended viewers.

Copyrighted Material

You may not use the Deneb Cloud's network or Services to upload, publish, distribute, or otherwise copy or use in any manner any text, music, software, art, image or other work protected by copyright law unless:

- you have been expressly authorized by the owner of the copyright for the work to copy the work in that manner; or
- you are otherwise permitted by established copyright law to copy the work in that manner.

It is the Deneb Cloud's policy to terminate in appropriate circumstances the services of customers who are repeat infringers.

Other

- You must have valid and current information on file with Deneb for any organization hosted on the Deneb Cloud network.
- You may only use IP addresses, or DNS services assigned to you by the Deneb in connection with the Deneb Cloud services.
- You agree that we may quarantine or delete any data stored on a shared system if the data is infected with a virus, or is otherwise corrupted, and has the potential to infect or corrupt the system or other customers' data that is stored on the same system.

SLA

No credit will be available under your the Deneb Cloud Service Level Agreement for interruptions of service resulting from AUP violations.

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